DANUSER

Model # ____

LIMITED WARRANTY

Serial # ____

Danuser LLC ("Danuser") warrants its products, under normal use and maintenance, to be free from defects in material and workmanship for periods specified below from the purchase date from an authorized Danuser Dealer. Start of the warranty period is determined by purchase date given on your returned WARRANTY REGISTRATION FORM. Proof of purchase may be required. This Limited Warranty is extended only to the original purchaser of Danuser products.

Hammer - 1 Year

- 1. During the applicable warranty period, Danuser, at its option, will repair or replace any part determined by Danuser to be defective. Such repair or replacement shall take place at Danuser's factory or a location designated by Danuser. Under no circumstances shall Danuser be obligated for the cost of any repair or replacement by anyone other than Danuser without its express written consent.
- 2. Parts may not be returned without written authorization from Danuser.
- 3. Some purchased components, including but not limited to hydraulic components are subject to the inspection and warranty of the respective manufacturer. Thus, delays in a warranty determination can be expected while Danuser awaits their decision.
- 4. This warranty is void if any attempt is made to make field repairs to hydraulic components. To qualify for warranty inspection, the "failed" part must be returned in its original "failed" condition.
- 5. To make a claim under this warranty, first contact your authorized Danuser Dealer. The Danuser Dealer shall complete the Warranty Claim Form and obtain written authorization from Danuser to return parts. All warranty claims must include detailed information regarding make and model of vehicle on which the Danuser product was mounted, hours of use, description of events that led up to the failure, and any other information helpful in reviewing the warranty claim. All warranty returns must be prepaid. Shipments arriving at our factory on a freight collect basis will be refused by our receiving department. The freight charge will be credited if the parts are determined by Danuser to be defective, and the associated freight costs in returning those parts will be prepaid by Danuser. <u>NOTE</u>: Hydraulic motors must arrive with all ports sealed from dirt and moisture. If a motor arrives with open ports, the warranty is void and no inspection will be made.
- 6. Products or parts thereof which, as determined by Danuser's examination, show wear from normal use, have been improperly operated, damaged by accident or negligence, field repaired, altered or modified are not considered defective in material and workmanship and are not covered by this warranty. This warranty does not apply to parts subject to normal wear or to damage caused by the failure to perform recommended maintenance or to replace worn parts. This warranty shall not obligate Danuser to bear any cost of labor for field repair, replacement, testing, or adjustment nor for damage caused by accident, abuse, misuse, or environmental elements.
- 7. Any parts or labor required to repair or replace parts not covered under this warranty will be charged to the customer. Parts repaired or replaced by Danuser are then covered by this warranty only for the remainder of the original warranty as if such parts were original parts.
- 8. Danuser reserves the right to change its specifications and designs at any time.

This warranty is exclusive and in lieu of all other express warranties, if any, including the implied warranties of merchantability and fitness for a particular purpose. It shall not extend beyond the duration of the expressed warranty provided herein and the remedy for violations of any implied warranty shall be limited to repair or replacement of the defective part pursuant to the terms contained herein. No employee, dealer, salesman, or representative is authorized to change this warranty in any way or grant any other warranty. Danuser shall not be liable for any consequential, incidental, or punitive damages, losses, or expenses, including those resulting from or caused by any defects.

Danuser LLC 500 E. 3rd St. P.O. Box 368 Fulton, MO 65251 Tel: (573) 642-2246 Fax: (573) 642-2240 E-mail: sales@danuser.com Website: www.danuser.com

Model #	

Serial #

DANUSER MACHINE COMPANY, INC.

SERVICE ADJUSTMENT POLICY

LIMITED WARRANTY

This Warranty is extended only to the original purchaser of our products. Danuser Machine Company, Inc. warrants this product to be free from defects in material and workmanship for a period of one year from the purchase date from an authorized Danuser Dealer. The gearbox warranty can be extended to five years if the WARRANTY REGISTRATION FORM & INSPECTION REPORT has been completed and is on file at Danuser Machine Company, Inc. Start of the warranty period is determined by purchase date given on your WARRANTY REGISTRATION FORM & INSPECTION REPORT. Proof of purchase and serial number may be required.

- 1. Our obligation under this warranty is limited to repair or replacement <u>at our factory</u> of the part(s) of Danuser products which Danuser Machine Company, Inc. determines to be defective. Our sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement <u>at our factory</u>.
- 2. This warranty shall <u>not</u> obligate Danuser Machine Company, Inc. to bear any cost of labor for field replacement, testing, or adjustment.
- 3. Parts may not be returned without authorization by Danuser Machine Company, Inc.
- 4. To file a warranty inspection claim, your dealer must contact his Danuser Distributor for a Service Adjustment Request (SAR). The Danuser Distributor should complete this form and forward a copy to Danuser Machine Company, Inc. If the return of the part(s) listed on the SAR is approved for warranty <u>inspection</u>, Danuser will issue a SAR number for the return of parts. Your dealer should then tag the part(s) with the SAR number and return the part(s) to Danuser. Shipments arriving at our factory on a freight collect basis will be refused by our receiving department.
- 5. All parts returned under a warranty inspection claim must be returned PREPAID to our factory. The freight charge will be credited, if the parts are determined by Danuser Machine Company, Inc. to be defective.
- 6. Products or parts thereof which, as determined by Danuser Machine Company, Inc.'s examination, show wear from normal use, have been improperly operated, damaged by accident or negligence, field repaired, or altered are <u>not</u> considered defective and are not covered by this warranty.
- 7. Some purchased components, including, but not limited to, hydraulic valves, motors, and cylinders, are subject to the inspection and warranty of the respective manufacturer. Thus, delays in a warranty determination can be expected while we await their decisions. NOTE: Hydraulic valves, motors, and cylinders <u>must</u> arrive with all ports sealed from dirt and moisture. If they arrive with open ports, the warranty is void and no inspection will be made.
- 8. The foregoing warranty is exclusive and in lieu of all other express warranties, if any, including the implied warranties of merchantability and fitness for a particular purpose. It shall not extend beyond the duration of the expressed warranty provided herein and the remedy for violations of any implied warranty shall be limited to repair or replacement of the defective product pursuant to the terms contained herein. Danuser Machine Company, Inc. shall not be liable for any consequential or incidental damages whatsoever.
- 9. We reserve the right to change our specifications and design at any time.

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DANUSER

Model # _____

LIMITED WARRANTY

Serial # _____

Danuser Machine Company, Inc. ("Danuser") warrants its products, under normal use and maintenance, to be free from defects in material and workmanship for periods specified below from the purchase date from an authorized Danuser Dealer. Start of the warranty period is determined by purchase date given on your returned WARRANTY REGISTRATION FORM. Proof of purchase may be required. This Limited Warranty is extended only to the original purchaser of Danuser products.

Auger Bucket - 1 Year

- 1. During the applicable warranty period, Danuser, at its option, will repair or replace any part determined by Danuser to be defective. Such repair or replacement shall take place at Danuser's factory or a location designated by Danuser. Under no circumstances shall Danuser be obligated for the cost of any repair or replacement by anyone other than Danuser without its express written consent.
- 2. Parts may not be returned without written authorization from Danuser.
- 3. Some purchased components, including but not limited to hydraulic components are subject to the inspection and warranty of the respective manufacturer. Thus, delays in a warranty determination can be expected while Danuser awaits their decision.
- 4. This warranty is void if any attempt is made to make field repairs to hydraulic components. To qualify for warranty inspection, the "failed" part must be returned in its original "failed" condition.
- 5. To make a claim under this warranty, first contact your authorized Danuser Dealer. The Danuser Dealer shall complete the Warranty Claim Form and obtain written authorization from Danuser to return parts. All warranty claims must include detailed information regarding make and model of vehicle on which the Danuser product was mounted, hours of use, description of events that led up to the failure, and any other information helpful in reviewing the warranty claim. All warranty returns must be prepaid. Shipments arriving at our factory on a freight collect basis will be refused by our receiving department. The freight charge will be credited if the parts are determined by Danuser to be defective, and the associated freight costs in returning those parts will be prepaid by Danuser. <u>NOTE</u>: Hydraulic motors must arrive with all ports sealed from dirt and moisture. If a motor arrives with open ports, the warranty is void and no inspection will be made.
- 6. Products or parts thereof which, as determined by Danuser's examination, show wear from normal use, have been improperly operated, damaged by accident or negligence, field repaired, altered or modified are not considered defective in material and workmanship and are not covered by this warranty. This warranty does not apply to parts subject to normal wear, such as auger flighting, or to damage caused by the failure to perform recommended maintenance or to replace worn parts. This warranty shall not obligate Danuser to bear any cost of labor for field repair, replacement, testing, or adjustment nor for damage caused by accident, abuse, misuse, or environmental elements.
- 7. Any parts or labor required to repair or replace parts not covered under this warranty will be charged to the customer. Parts repaired or replaced by Danuser are then covered by this warranty only for the remainder of the original warranty as if such parts were original parts.
- 8. Danuser reserves the right to change its specifications and designs at any time.

This warranty is exclusive and in lieu of all other express warranties, if any, including the implied warranties of merchantability and fitness for a particular purpose. It shall not extend beyond the duration of the expressed warranty provided herein and the remedy for violations of any implied warranty shall be limited to repair or replacement of the defective part pursuant to the terms contained herein. No employee, dealer, salesman, or representative is authorized to change this warranty in any way or grant any other warranty. Danuser shall not be liable for any consequential, incidental, or punitive damages, losses, or expenses, including those resulting from or caused by any defects.

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DANUSER MACHINE COMPANY, INC. Fulton, Missouri 65251-0368

DANUSER

LIMITED WARRANTY

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Pallet Fork - 2 Years

- 1. During the applicable warranty period, Danuser, at its option, will repair or replace any part determined by Danuser to be defective. Such repair or replacement shall take place at Danuser's factory or a location designated by Danuser. Under no circumstances shall Danuser be obligated for the cost of any repair or replacement by anyone other than Danuser without its express written consent.
- 2. Parts may not be returned without written authorization from Danuser.
- 3. To qualify for warranty inspection, the "failed" part must be returned in its original "failed" condition.
- 4. To make a claim under this warranty, first contact your authorized Danuser Dealer. The Danuser Dealer shall complete the Warranty Claim Form and obtain written authorization from Danuser to return parts. All warranty claims must include detailed information regarding make and model of vehicle on which the Danuser product was mounted, hours of use, description of events that led up to the failure, and any other information helpful in reviewing the warranty claim. All warranty returns must be prepaid. Shipments arriving at our factory on a freight collect basis will be refused by our receiving department. The freight charge will be credited if the parts are determined by Danuser to be defective, and the associated freight costs in returning those parts will be prepaid by Danuser.
- 5. Products or parts thereof which, as determined by Danuser's examination, show wear from normal use, have been improperly operated, damaged by accident or negligence, field repaired, altered or modified are not considered defective in material and workmanship and are not covered by this warranty. This warranty does not apply to parts subject to normal wear or to damage caused by the failure to perform recommended maintenance or to replace worn parts. This warranty shall not obligate Danuser to bear any cost of labor for field repair, replacement, testing, or adjustment nor for damage caused by accident, abuse, misuse, or environmental elements.
- 6. Lifting a load heavier than the rated capacity or centered farther than 24" out on the fork times can result in damage to the pallet fork and will void all warranties.
- 7. Any parts or labor required to repair or replace parts not covered under this warranty will be charged to the customer. Parts repaired or replaced by Danuser are then covered by this warranty only for the remainder of the original warranty as if such parts were original parts.
- 8. Danuser reserves the right to change its specifications and designs at any time.

This warranty is exclusive and in lieu of all other express warranties, if any, including the implied warranties of merchantability and fitness for a particular purpose. It shall not extend beyond the duration of the expressed warranty provided herein and the remedy for violations of any implied warranty shall be limited to repair or replacement of the defective part pursuant to the terms contained herein. No employee, dealer, salesman, or representative is authorized to change this warranty in any way or grant any other warranty. Danuser shall not be liable for any consequential, incidental, or punitive damages, losses, or expenses, including those resulting from or caused by any defects.

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LIMITED WARRANTY

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Drive Units - 5 Years Mountings - 1 Year Augers - 1 Year

- 1. During the applicable warranty period, Danuser, at its option, will repair or replace any part determined by Danuser to be defective. Such repair or replacement shall take place at Danuser's factory or a location designated by Danuser. Under no circumstances shall Danuser be obligated for the cost of any repair or replacement by anyone other than Danuser without its express written consent.
- 2. Parts may not be returned without written authorization from Danuser.
- 3. Some purchased components, including but not limited to hydraulic motors, planetary gears, and augers, are subject to the inspection and warranty of the respective manufacturer. Thus, delays in a warranty determination can be expected while Danuser awaits their decision.
- 4. This warranty is void if any attempt is made to make field repairs to hydraulic motors or planetary gears. To qualify for warranty inspection, the complete drive unit must be returned in its original "failed" condition.
- 5. To make a claim under this warranty, first contact your authorized Danuser Dealer. The Danuser Dealer shall complete the Warranty Claim Form and obtain written authorization from Danuser to return parts. All warranty claims must include detailed information regarding make and model of vehicle on which the Danuser product was mounted, hours of use, description of events that led up to the failure, and any other information helpful in reviewing the warranty claim. All warranty returns must be prepaid. Shipments arriving at our factory on a freight collect basis will be refused by our receiving department. The freight charge will be credited if the parts are determined by Danuser to be defective, and the associated freight costs in returning those parts will be prepaid by Danuser. <u>NOTE</u>: Hydraulic motors must arrive with all ports sealed from dirt and moisture. If a motor arrives with open ports, the warranty is void and no inspection will be made.
- 6. Products or parts thereof which, as determined by Danuser's examination, show wear from normal use, have been improperly operated, damaged by accident or negligence, field repaired, altered or modified are not considered defective in material and workmanship and are not covered by this warranty. This warranty does not apply to parts subject to normal wear, such as auger teeth and points, or to damage caused by the failure to perform recommended maintenance or to replace worn parts. This warranty shall not obligate Danuser to bear any cost of labor for field repair, replacement, testing, or adjustment nor for damage caused by accident, abuse, misuse, or environmental elements.
- 7. Any parts or labor required to repair or replace parts not covered under this warranty will be charged to the customer. Parts repaired or replaced by Danuser are then covered by this warranty only for the remainder of the original warranty as if such parts were original parts.
- 8. Danuser reserves the right to change its specifications and designs at any time.

This warranty is exclusive and in lieu of all other express warranties, if any, including the implied warranties of merchantability and fitness for a particular purpose. It shall not extend beyond the duration of the expressed warranty provided herein and the remedy for violations of any implied warranty shall be limited to repair or replacement of the defective part pursuant to the terms contained herein. No employee, dealer, salesman, or representative is authorized to change this warranty in any way or grant any other warranty. Danuser shall not be liable for any consequential, incidental, or punitive damages, losses, or expenses, including those resulting from or caused by any defects.

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DANUSER

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LIMITED WARRANTY

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EP Drive Units - 3 Years Mountings - 1 Year Augers - 1 Year Lifetime Warranty Covering EP Drive Unit Output Pull Out

- 1. During the applicable warranty period, Danuser, at its option, will repair or replace any part determined by Danuser to be defective. Such repair or replacement shall take place at Danuser's factory or a location designated by Danuser. Under no circumstances shall Danuser be obligated for the cost of any repair or replacement by anyone other than Danuser without its express written consent.
- 2. Parts may not be returned without written authorization from Danuser.
- 3. Some purchased components, including but not limited to hydraulic motors, planetary gears, and augers, are subject to the inspection and warranty of the respective manufacturer. Thus, delays in a warranty determination can be expected while Danuser awaits their decision.
- 4. This warranty is void if any attempt is made to make field repairs to hydraulic motors or planetary gears. To qualify for warranty inspection, the complete drive unit must be returned in its original "failed" condition.
- 5. To make a claim under this warranty, first contact your authorized Danuser Dealer. The Danuser Dealer shall complete the Warranty Claim Form and obtain written authorization from Danuser to return parts. All warranty claims must include detailed information regarding make and model of vehicle on which the Danuser product was mounted, hours of use, description of events that led up to the failure, and any other information helpful in reviewing the warranty claim. All warranty returns must be prepaid. Shipments arriving at our factory on a freight collect basis will be refused by our receiving department. The freight charge will be credited if the parts are determined by Danuser to be defective, and the associated freight costs in returning those parts will be prepaid by Danuser. <u>NOTE</u>: Hydraulic motors must arrive with all ports sealed from dirt and moisture. If a motor arrives with open ports, the warranty is void and no inspection will be made.
- 6. Products or parts thereof which, as determined by Danuser's examination, show wear from normal use, have been improperly operated, damaged by accident or negligence, field repaired, altered or modified are not considered defective in material and workmanship and are not covered by this warranty. This warranty does not apply to parts subject to normal wear, such as auger teeth and points, or to damage caused by the failure to perform recommended maintenance or to replace worn parts. This warranty shall not obligate Danuser to bear any cost of labor for field repair, replacement, testing, or adjustment nor for damage caused by accident, abuse, misuse, or environmental elements.
- 7. Any parts or labor required to repair or replace parts not covered under this warranty will be charged to the customer. Parts repaired or replaced by Danuser are then covered by this warranty only for the remainder of the original warranty as if such parts were original parts.
- 8. Danuser reserves the right to change its specifications and designs at any time.

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