

WARRANTY POLICY

SHAVER MANUFACTURING COMPANY

Shaver products are covered under warranty for 1 year from the date of purchase.

Claims must be submitted to the factory by the distributor for authorization before replacement parts are shipped. Parts NOT covered under warranty: Driving Ram Springs, Plastic/Nyrim Guides, Pto Shaft Covers, Rubber Debris Guards, Rubber Bumpers, Stump Grinder Teeth, Auger teeth and Points.

Any misuse by the end user will VOID Warranty.

All replacement parts will only have a 90 day Warranty.

Shaver warrants repairs on its products using genuine Shaver parts. Any variation of this practice will be reimbursed at no more than the value of the Shaver part(s) that should have been used to repair it.

Modifying any Shaver product or the use of Teflon tape on a Shaver product voids the product warranty.

The warranty procedure for filing a claim is to submit a claim to the dealer. The dealer shall turn the claim into their distributor. Shaver will credit valid warranties to the distributor. The distributor will work with their dealer to assure that the consumer has been credited properly for the parts or repairs needed.

It is at the discretion of Shaver Mfg. to request a part back for warranty inspection. The distributor may or may not be asked to return a part based on the decision made upon receipt of the filed warranty claim. If the part needs to be returned, Shaver will arrange return by a call tag or by freight. If warranty credit is due, back freight will also be paid in reimbursement.

A warranty cycle can take up to 6 weeks to complete. Shaver asks that each leg of the cycle act in a prompt manner to insure the fastest warranty consideration to the end user. If a warranty claim remains open for two months, then the warranty claim will be closed and no credit will be issued.

For any questions, or RGA No. for a return, call (712) 859-3293