

## 14.0 Guarantee terms and declaration of conformity

### We grant a guarantee for our machines with the following conditions:

1. This guarantee covers such defects that are caused by manufacturing or material failures, except for those that are the components classified as parts that sustain wear.
2. The guarantee is valid for the original buyer starting from the day of purchase for one (1) year, but for no more than 1,000 operating hours.
3. The guarantee becomes void if
  - a. the instruction manual is not observed when using the machine
  - b. the machine is used for a purpose other than that defined by the manufacturer
  - c. modifications are made to the machine's operation
  - d. parts that are not original spare parts are used in the machine
  - e. the maintenance procedures defined in the instructions are neglected.
4. A guarantee demand has to be issued **immediately** upon the discovery of a defect to the seller or manufacturer. Repair under guarantee requires that the customer can reliably prove that the guarantee is valid.
5. The guarantee does not include standard adjustments, user guidance, care, maintenance or cleaning procedures.
6. Repair under guarantee requires that no attempts have been made to fix the machine or a part of it before a written notification of the defect has been issued to the seller, manufacturer or importer.
7. Only a serviceman authorised by **the manufacturer or importer** is allowed to carry out repairs under guarantee. The guarantee does not cover washing, cleaning, or oil or fuel changes done while carrying out the above-mentioned repair work.
8. The repair work hours are compensated according to the standard rates as defined by the manufacturer.
9. The manufacturer of the machine is not liable to compensate for any possible travelling costs resulting from the repair work.
10. A spare part will be delivered free of charge when delivered by the usual means for the part in question and to a normal schedule.
11. The receiver is liable for costs occurring from special deliveries, such as express mail.